

## **Website Terms of Service**

Last Materially Updated: July 19, 2019

Effective Date: August 20, 2019

### **Terms**

Please read these Website Terms of Service carefully. By accessing this Website, (including, the websites of [www.shop.hopehealhealth.com](http://www.shop.hopehealhealth.com) and its affiliates operating in the United States, which collectively are referred to as "Hope Heal Health," with all such websites collectively being referred to as "this Website"), you agree to be bound by these Website Terms of Service. These Terms of Service (the "Terms of Service", "TOS" or "Agreement") set forth the legal terms and conditions governing your use of our Website located at <https://www.shop.hopehealhealth.com> and any other online and mobile websites, blogs and interactive applications operated by Hope Heal Health (collectively, the "Site") (unless a different policy is provided on a particular site, application or service, in which case such different policy shall govern and control). Hope Heal Health may amend these Website Terms of Service, from time to time without notice to you by posting the most recent version on this Website. Please access and review these Website Terms of Service regularly. If you find any of the terms or conditions of these Website Terms of Service unacceptable to you at any time, please discontinue your use of this Website. By continuing to access this Website after the date of any amendments to these Website Terms of Use, you agree to be bound by the amended Website Terms of Service.

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### **Restrictions on Use**

The information provided on this Website and any other holding interest of Hope Heal Health, is not to be reproduced or used for any purpose other than for your own personal information and visual representation without the written consent of Hope Heal Health.

### **Eligibility**

The Site is intended solely for users who are (i) twenty-one (21) years of age and older; or (ii) eighteen (18) and in possession of a valid medical marijuana registration card. You represent and warrant either that you are twenty-one (21) years of age or older, or if you are eighteen (18) that you have a valid medical marijuana registration card. Certain parts of the Site may be subject in whole or in part to heightened age and/or other eligibility requirements.

### **Use of the Website**

You agree that you will not engage in any activities related to this Website that are contrary to applicable law, regulations or the terms of any agreements you may have with Hope Heal Health its vendors, or other third parties in connection with your use of this Website. You further agree to establish commercially reasonable security procedures and controls to protect any of your confidential

information. Further, you agree not to misuse this Website or its contents. If you need accommodations in order to use this Website, please contact our customer service staff by sending an e-mail to the e-mail address, or calling the telephone number, located at "Contact me" on this Website.

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THIS SITE DOES NOT PROVIDE MEDICAL OR OTHER LICENSED PROFESSIONAL ADVICE. NOTHING STATED OR POSTED ON THIS SITE OR AVAILABLE THROUGH ANY SERVICES ARE INTENDED TO BE, AND MUST NOT BE TAKEN TO BE, THE PRACTICE OF MEDICINE. THE SITE MATERIALS, SUCH AS TEXT, GRAPHICS, IMAGES, AND INFORMATION OBTAINED FROM THIS SITE ARE FOR INFORMATIONAL PURPOSES ONLY. THE SITE IS NOT INTENDED TO BE A SUBSTITUTE FOR PROFESSIONAL MEDICAL ADVICE, DIAGNOSIS, OR TREATMENT. ALWAYS SEEK THE ADVICE OF YOUR PHYSICIAN OR OTHER QUALIFIED HEALTH PROVIDER WITH ANY QUESTIONS YOU MAY HAVE REGARDING A MEDICAL CONDITION. NEVER DISREGARD PROFESSIONAL MEDICAL ADVICE OR DELAY IN SEEKING IT BECAUSE OF INFORMATION YOU HAVE OBTAINED THROUGH THIS SITE. IF YOU THINK YOU MAY HAVE A MEDICAL EMERGENCY, CALL YOUR DOCTOR OR 911 IMMEDIATELY.

### **Use of Information Included on this Website**

All information provided on this Website is intended for informational purposes only. All information is believed to be reliable, but is not warranted to be accurate, timely or complete, nor is any information intended to constitute advice. Many factors unknown to Hope Heal Health may affect the applicability of any statement or comment made on the Website to your particular circumstances.

### **Information Collection and Use**

While using the Website, you may be asked to provide certain Personally Identifiable Information ("PII") and Personal Health Information ("PHI") that can be used to contact or identify you. PII may include, but is not limited to, your email address, name, phone number, driver's license, and postal address ("Personal Information"). PHI may include but is not limited to your medical cannabis card. Additionally, we collect payment details, information about the order you initiate, and information about the device and browser you use.

This information is collected for the purpose of providing the Service, identifying and communicating with you, responding to your requests/inquiries, servicing your purchase orders, authentication, payment and improving our services.

### **Billing and Payment**

Customers may place orders with various dispensaries via Hope Heal Health online platform, but Hope Heal Health does not request customer debit card information online and does not process payments online at the time of ordering. Upon pickup of your order, you may pay in cash or by debit card. Hope Heal Health delivery drivers will only accept cash payments.

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Please see Privacy Policy for more information.

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#### **Contact**

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